Λgatha

Agatha Cloud Service

Release Notes – Release 2.16

Document Information

Document Title	Release notes for Agatha Release 2.16
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Contents

1   Release Scope

Agatha has released Agatha Cloud Service release 2.16. The following sections describe the functional improvement provided as part of this release as well as the defects addressed by that release.

2   List of changes

2.1   Functional Improvement

The following functional changes are provided as part of the release.

Issue key	Support #	Summary
AGT-737		Ensure that user-specific view settings are persisting across browsers and workstations.
AGT-739		Move user-specific view settings from the local browser storage to Agatha storage to prevent permission issues with local IT policies.
AGT-1181[4]		Add the possibility for a workspace administrator to change primary contact of a workspace.
AGT-2406[2]		Add an option in the lifecycle to collect "electronic approval" on rejection.
AGT-2470		Change the "password changed" confirmation screen that is displayed after changing password when your password is about to expire to make it similar to the regular "password changed" confirmation screen.
AGT-2685[2]	7510	Add an option in the lifecycle settings to restrict the selection of users that can approve the document.
AGT-2724[4]		When viewing documents that are not Microsoft Office documents, open the document in the browser without re-authentication.
AGT-2755[4]	7510	When converting a form to PDF, if a metadata link is referenced in the word template, display the list of the associated documents as a bullet list <DocumentName> (version #).
AGT-2756[4]	7510	Enable the conversion of web forms from the action menu.
AGT-2757[4]	7510	Allow the conversion of forms to PDF when sending to Approval and Review.
AGT-2773	7665	Add the ability to conditionally display the approval button in approval tasks based on the value of the document metadata (like the effective date of the document).
AGT-2783	7737	Provide the ability for admin users to change the group membership of a user from the user management page.
AGT-2799[4]		In the organization and workspace settings, add a search box for "metadata".
AGT-2800[4]		In the organization and workspace settings, add a search box for "permission".
AGT-2805	7488	Add the ability to search for the document "Owner" when adding a new document or editing document properties.
AGT-2915	6837	If the user has the permission to do so, display the "document download" option when opening a document in an effective view or regular view.

AGT-2926	8295	Provide the ability to search for users in the Share Document page.
AGT-2931	8407	"Create another document" process (Change Control, Controlled Print, Employee Records) - Add audit log entry in the main document when another document is created.
AGT-2932	8407	"Create another document" process (Change Control, Controlled Print, Employee Records) - Add an audit entry in the audit log of the target document when its metadata are updated.
AGT-2941	8521	Prevent users from changing their name and company in the profile page.
AGT-2942[5]	8319	Increase Folder upload limit to 2GB.
AGT-2958		Provide the ability to copy the artifact and extended metadata by batch when uploading multiple documents.
AGT-2959		Make the "Version comment" metadata available in the document views configuration.
AGT-2960		When excusing / unexcusing a placeholder, populate the "Version comment" metadata with the excuse / unexcuse comment.
AGT-2966		Ensure that selected organization and workspace are persisted between browsers and workstations.
AGT-2996		When a user is added to an Agatha workspace for the first time, send a "Welcome to Agatha" email to the user.
AGT-3008	7771	Add functionalities to be able to conditionally display information in email templates (subject and content) based on metadata.
AGT-3059	8689	eCTD Viewer - Make Japanese Regional eCTD packages to work with Google Chrome.

[X]Part of 2.15.X patch.

2.2   Defect Closure

The following defects have been closed as part of this release.

Issue key	Support #	Summary
AGT-1584[4]		In some cases, Folders can be deleted even if a workflow is running on a child item.
AGT-1700[4]		Web Form - PDF renditions of forms are not displayed in Version history.
AGT-2492[2]		Document Link Metadata - Order lookup fields values by alphabetical order.
AGT-2670[4]		Cannot resize columns in chrome with specific screen resolution.
AGT-2675[1]	6979	Change label of manage attachments from 管理 (Manage) to Before: 編集 (Edit).
AGT-2676[1]	6980	Office documents are not opening when using "view documents" when clicking the rendition icon with Internet Explorer.
AGT-2680[4]		When discarding minor versions, the version number is not immediately updated in the user interface. The documents view needs to be refreshed for the update to be displayed.
AGT-2687		Converting a PDF to PDF fails with an error message that the file is in use.
AGT-2701[4]		Creation of folder templates, and site or country that have folder templates fail after a timeout.

AGT-2740[3]		Users without the "Share document" permission can share documents in some cases.
AGT-2795		Spelling mistake in audit log "Doument sent to Draft".
AGT-2812[4]		When reclassifying a document from 'Artifact A' to 'Artifact B', the extended metadata that are part of 'Artifact A' but not part of 'Artifact B' are not removed and still part of the document metadata.
AGT-2830[4]		After creating a document link, the properties dialog does not show any values until clicking one of the tabs.
AGT-2831[4]		When opening the properties dialog for a document with document links, the document links tab is not showing until clicking on a tab.
AGT-2832[4]		When removing a document link in the properties dialog the user interface is not updated until another tab is clicked
AGT-2843[4]		When copying a document to an artifact, place holder is not fullfilled. When creating a shortcut (document link) to a document, the target placeholder is not fulfilled.
AGT-2852[4]		Sending document to review from Properties dialog context menu is not working.
AGT-2853[4]		Sending document to Approval from Properties dialog context menu is not working.
AGT-2854[4]		Document links can be checked out in the properties dialog.
AGT-2855[4]		Document links property dialog is not showing the link to the source document
AGT-2857[4]		Shortcuts is showing the "Edit Document" when opening the document.
AGT-2863[4]		Upload issue when user can submit document twice.
AGT-2870[4]		When copying a country/site document, the country/site of the source document should be pre-selected in the copy document page.
AGT-2876		Documents directly created in "Final" lifecycle status are not showing up in Folder effective views.
AGT-2884[5]		Extended metadata are lost when completing a parallel review on a document in some cases.
AGT-2925	8332	Remove the 'View Annotations' option from the workflow history if the user does not have permission to view annotations.
AGT-2928	8384	PDF filename is URL Encoded when opening PDF files on iPad.
AGT-2944[4]	8478	Address an issue where Publish documents were showing in the Final effective views.
AGT-2964		Address an issue where files without extensions cannot be viewed online or opened inline.
AGT-2970[6]		Update Word document fields - The word style is lost when a document field of type "Text" is updated.
AGT-2992		Ensure that it is not possible to successfully complete the approve of a task that synchronizes another document (with a job), if the synchronization of that main document failed.
AGT-3011	8803	Address an issue where PDF is cached by the browser leading to the previous version of a PDF document being opened.
AGT-3075	8952	Update fields functionality is failing with specific Word template.

[X]Part of 2.15.X patch.

3   Reference

ID	Reference	Description
1	Training Guide	Training Guide for Agatha R2.16.

4   Support and Problem Reporting

Support inquires can be routed through standard Agatha Support process by email at
support@agathalife.com .

5 Detailed Description of the Functional Changes

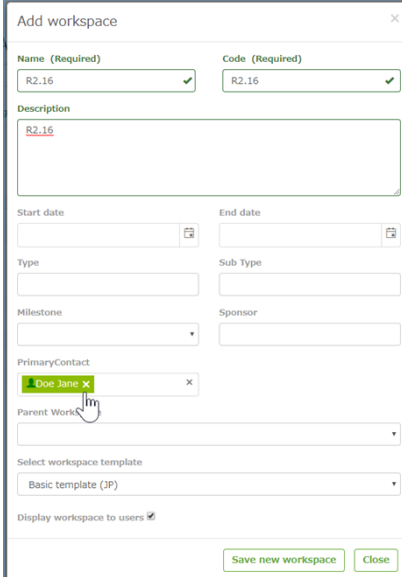## 5.1 AGT-737 – AGT-739 - View settings removed from local browser storage

Issue key	Summary
AGT-737	Ensure that user-specific view settings are persisting across browsers and workstations.
AGT-739	Move user-specific view settings from the local browser storage to Agatha storage to prevent permission issues with local IT policies.
Scope	This enhancement is provided to all users.

When users adjust document views (for example, when filtering or grouping views), the storage of the adjusted views is stored on Agatha server instead of the web browser, so that if a user opens Agatha in another browser, the adjustment the user has made will remain.

5.2 AGT-1181 – Change primary contact of workspaces

Issue key	Summary
AGT-1181	Add the possibility for a workspace administrator to change primary contact of a workspace.
Scope	This enhancement is provided to all admin users.

It is now possible to select the primary contact of a workspace at the workspace creation:

For already created workspaces, it is also possible to change the primary contact from the organization settings, workspace tab, by editing the properties of a workspace:

Note that the primary contact can only be selected among the users of the workspace.

5.3 AGT-2406 – Electronic Approval on Rejection

Issue key	Summary
AGT-2406	Add an option in the lifecycle to collect "electronic approval" on rejection.
Scope	This enhancement is provided to admin users who can add and edit document lifecycles.

A new option has been added to the lifecycle settings to require the user to provide her/his electronic signature upon rejection.

When this option is enabled, if a user would like to reject a document sent for approval, the user will be requests to provide his/her login and password to confirm the rejection.

5.4 AGT-2470 – Change of the "Password changed" page in case of password expiry.

Issue key	Summary
AGT-2470	Change the "password changed" confirmation screen that is displayed after changing password when your password is about to expire to make it similar to the regular "password changed" confirmation screen.
Scope	This enhancement is provided to all users.

The change password page that is displayed when a user needs to reset his/her password upon expiry is now the same as the "change password" confirmation page.

5.5 AGT-2685 – Restrict the selection of users who can approve documents.

Issue key	Summary
AGT-2685	Add an option in the lifecycle settings to restrict the selection of users that can approve the document.
Scope	This enhancement is provided to users with advanced administrative permissions.

A new option has been added to the lifecycle settings to limit the users that can be selected to a specific audience when sending a document for approval.

When sending a document for approval, only the users which are part of the selected audience can be selected as an approver by the workflow initiator.

5.6   AGT-2724 – Open documents without re-authentication.

Issue key	Summary
AGT-2724	When viewing documents that are not Microsoft Office documents, open the document in the browser without re-authentication.
Scope	This enhancement is provided to users with advanced administrative permissions.

When opening a document that is not a Microsoft Office document (for example, a PDF file), the system is not requesting the user login and password anymore. The document is opening directly without re-authentication.

5.7   AGT-2755 – Display of associated documents when converting a web form to PDF.

Issue key	Summary
AGT-2755	When converting a form to PDF, if a metadata link is referenced in the word template, display the list of the associated documents as a bullet list <DocumentName> (version #).
Scope	This enhancement is provided to admin users.

It is now possible to reference a document link metadata in a web form; when this is done, and when converting the web form to PDF, the document link metadata is converted to a bullet list including the name of the document and for each document, its version number.

5.8   AGT-2756 – Enable the conversion of web forms from the action menu.

Issue key	Summary
AGT-2756	Enable the conversion of web forms from the action menu.
Scope	This enhancement is provided to all users.

It is now possible to convert a web form to PDF directly from the action menu of the web form (like any other documents that can be converted to PDF).

Note that a conversion template needs to be associated with the web form to be able to convert it to PDF. Please refer to the admin manual for further information on how to convert web forms to PDF.

5.9   AGT-2757 – Conversion of webforms to PDF upon review or approval.

Issue key	Summary
AGT-2757	Allow the conversion of forms to PDF when sending to Approval and Review.
Scope	This enhancement is provided to all users.

When sending a web form for review or approval, it is now possible for the workflow initiator to decide to review or approve the web form as PDF.

5.10 AGT-2773 – Conditional display of approval button in tasks.

Issue key	Summary
AGT-2773	Add the ability to conditionally display the approval button in approval tasks based on the value of the document metadata (like the effective date of the document).
Scope	This enhancement is provided to users with advanced administrative permissions.

A new option has been added to the Metadata options of an artifact (in the artifact settings) to be able to conditionally hide the approval button in the workflow task.

For example, this can be used to prevent users from approval documents if the effective date is not in the future.

Please contact Agatha Support if you need more information regarding that functionality.

5.11 AGT-2783 – Management of permission groups for users.

Issue key	Summary
AGT-2783	Provide the ability for admin users to change the group membership of a user from the user management page.
Scope	This enhancement is provided to users with administrative permissions.

At the organization level or workspace level, when editing a user, it is now possible to specify the permission groups that the user belongs to.

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Note that it is not possible to add or remove a group that has its users synchronized from the group definition at the organization level. In the screenshot above, the group "SOP Approvers" is synchronized from the organization level, and therefore, it is not possible to add / remove the users to / from that group.

5.12 AGT-2799 – Search for metadata.

Issue key	Summary
AGT-2799	In the organization and workspace settings, add a search box for "metadata".
Scope	This enhancement is provided to users with administrative permissions.

A search box has been added to easily search for metadata in the metadata settings page.

5.13 AGT-2800 – Search for permission groups.

Issue key	Summary
AGT-2800	In the organization and workspace settings, add a search box for "permission".
Scope	This enhancement is provided to users with administrative permissions.

A search box has been added to easily search for permission groups in the metadata settings page.

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5.14 AGT-2805 – Search for document owner in document properties.

Issue key	Summary
AGT-2805	Add the ability to search for the document "Owner" when adding a new document or editing document properties.
Scope	This enhancement is provided to all users.

It is now possible to search for the owner when editing the properties of a document.

5.15 AGT-2915 – Display "document download" option in the document opening window.

Issue key	Summary
AGT-2915	If the user has the permission to do so, display the "document download" option when opening a document in an effective view or regular view.
Scope	This enhancement is provided to all users.

The "Download" option is now displayed in the "Open document" dialog (if the user has the permission to download the document).

5.16 AGT-2926 – Search for users in the Share Document page.

Issue key	Summary
AGT-2926	Provide the ability to search for users in the Share Document page.
Scope	This enhancement is provided to all users.

It is now possible to search for a user when sharing a document.

5.17 AGT-2931 – New audit log entry when another document is created.

Issue key	Summary
AGT-2931	"Create another document" process (Change Control, Controlled Print, Employee Records) - Add audit log entry in the main document when another document is created.
Scope	This enhancement is provided to all users.

When a document is created automatically from another document using the 'job' functionality (for example, when a change control, a controlled print or an employee record form are created from a main SOP document), an audit log entry is added to the main document.

5.18 AGT-2932 – New audit log entry when document is updated from another.

Issue key	Summary
AGT-2932	"Create another document" process (Change Control, Controlled Print, Employee Records) - Add an audit entry in the audit log of the target document when its metadata are updated.
Scope	This enhancement is provided to all users.

When a document is updated from another document (using the 'document sync' functionality), an audit log entry is added into the document that is updated with the details of the values that have been updated.

5.19 AGT-2941 – Prevent users from changing their name and company in the profile page.

Issue key	Summary
AGT-2941	Prevent users from changing their name and company in the profile page.
Scope	This enhancement is provided to all users.

It is no longer possible for users to change their name and company from the user profile page. To change the information, it is now required to contact Agatha Support.

5.20 AGT-2942 – Increase Folder upload limit to 2GB.

Issue key	Summary
AGT-2942	Increase Folder upload limit to 2GB.
Scope	This enhancement is provided to all users.

The import folder is used to import a folder from a zip file. The maximum size of the zip file has been increased to 2GB (it was 1 GB before).

5.21 AGT-2958 – Copy the artifact and extended metadata by batch when uploading multiple documents.

Issue key	Summary
AGT-2958	Provide the ability to copy the artifact and extended metadata by batch when uploading multiple documents.
Scope	This enhancement is provided to all users.

When using the "Add Document" option of a document library to add multiple documents, after selecting an artifact on a document an icon is displayed to copy all of the selected values (except the name and the extended name), to the other uploaded documents.

After selecting that option, the information selected on the document are copied to the other documents.

Note that it is possible to do this from any of the uploaded documents.

Note that it is possible to change a piece of information after the metadata have been copied. However, if the artifact is changed on any of the documents, the information that have been copied are removed for that document.

5.22 AGT-2959 – "Version comment" metadata available views configuration.

Issue key	Summary
AGT-2959	Make the "Version comment" metadata available in the document views configuration.
Scope	This enhancement is provided to all admin users who can configure views.

The "Version comment" metadata is now available in the view settings. It is used to display the last version comment of a document in the views.

The last version comment is then displayed in the view:

Note that the "Version comment" is also available in the filtering options.

5.23 AGT-2960 – "Version comment" contains excuse / unexcuse comment.

Issue key	Summary
AGT-2960	When excusing / unexcusing a placeholder, populate the "Version comment" metadata with the excuse / unexcuse comment.
Scope	This enhancement is provided to all users.

When excusing or unexcusing a placeholder, the provided comment is now included as the version comment of the new version being created.

- Excuse a placeholder:

- Provide a comment:

- The comment is added as the version comment:

5.24 AGT-2966 – Ensure that selected organization and workspace are persisted between browsers and workstations.

Issue key	Summary
AGT-2966	Ensure that selected organization and workspace are persisted between browsers and workstations.
Scope	This enhancement is provided to all users.

When filtering a view on one browser, the filtering remains when the user connects to the same view with another browser or device.

5.25 AGT-2996 – Send "Welcome to Agatha" email when users are first added to Agatha.

Issue key	Summary
AGT-2966	When a user is added to an Agatha workspace for the first time, send a "Welcome to Agatha" email to the user.
Scope	This enhancement is provided to all users.

In the past, when a new user was added to a workspace, only one email was sent to the user explaining that the user has been granted access to the workspace.

In addition to that email, a "Welcome to Agatha" email is now sent to the user with a link to set his/her password.

5.26 AGT-3008 – Conditionally display information in emails.

Issue key	Summary
AGT-3008	Add functionalities to be able to conditionally display information in email templates (subject and content) based on metadata.
Scope	This enhancement is provided to advanced administrators.

It is now possible to include conditional formatting in email templates. Please contact your support representative for more details about this functionality.

5.27 AGT-3008 – Support of Japanese eCTD packages in Google Chrome.

Issue key	Summary

AGT-3059	eCTD Viewer - Make Japanese Regional eCTD packages to work with Google Chrome.
Scope	This enhancement is provided to all users.

The eCTD packages following the format expected by the Japan Pharmaceuticals and Medical Devices Agency (PMDA) are only compatible with the Internet Explorer because the "jp-regional-1-0.xsl" stylesheet as provided by the PMDA is not compatible with other browsers.

The improvement consists in replacing the standard PMDA stylesheet with the Agatha-modified stylesheet to support the Google Chrome browser when the eCTD package is opened within Agatha.

6 Known issues

The following defects remain open at the time of the release.

Issue key	Support #	Summary
AGT-20		Policy page. "Active to date" has wrong (past) date.
AGT-60		In folder view mode, after re-classifying a document, user should be redirected to the new location of document.
AGT-61		In the Documents View, grouping on multi-valued field fails. It is needed to disable grouping on multi value field (Lookup Multiple & Person Or Group multiple).
AGT-71		If a metadata value is modified (in Edit properties), the grouping is not refreshed for this specific metadata (only when it is part of a grouping).
AGT-123		Date extended metadata is not refreshed in real time when updated.
AGT-137		Document Links are not refreshed real time when a new version of the source document is created.
AGT-139		Artifact Link - If a source doc and the link are in the same view, and if a new version of the source doc is created, the link version is not updated by in real time. User needs to refresh the page
AGT-152		Opening a document link from properties window on source document, the Document property is not populated.
AGT-154		When a workflow fails, the workflow status is not updated.
AGT-161		Extended metadata of type "PersonOrGroup (Multiple)" is not displayed with empty value in the documents view.
AGT-166		Artifact setting. For Artifacts which already have documents, do not show Remove button.
AGT-183		View Groups can be created on locked workspaces.
AGT-207		Edit menu item is not available if document extension is upper case.
AGT-210		Ensure that document action menu is always opening within the visible screen.
AGT-215	4914	Improve the structure of the emails generated by the system to lower the likelihood of them being considered as spams
AGT-218		Cannot terminate workflow that fails before a task has been created
AGT-244		PDF rendition - characters jump to next lines for specific Japanese documents.
AGT-258		Products are not translated in subscription page.
AGT-321		Add Jobs as part of workspace templates
AGT-409		When updating a view group, the details of the change is not tracked in the audit log
AGT-416		Cannot delete an empty group associate with a folder that has been deleted
AGT-422		Duplicated audit log entries when adding a user to Organization or Workspace
AGT-428		Add name of group in all User Group management pages
AGT-437		The view displayed in the Dashboard is not based on the audience configuration in some cases.
AGT-490		Selected language is not being retained when refreshing the page
AGT-530		Create new workspace. The green flush does not gone even after 10 mins.
AGT-557		Address an issue when the Copy Document function fails in some context
AGT-562		It is not possible to reset the user password when the password policy expiration is set to 1 day
AGT-590		Create document - prevent the submit action until all the data are loaded (site, country, ...)
AGT-594		If a user is added to the organization but to no workspaces, the user will not be able to access the organization dashboard.
AGT-595		When adding a new workspace while waiting for another one to be created, the parent workspace cannot be deselected.
AGT-635		For Readers group users who have Writers permission in other folders, "+ Add document" button is displayed. Show the button only when the user is in the folders the user has Writers permission.
AGT-660		Create PDF rendition from PDF fails in some scenarios.
AGT-666		Lock tasks that are part of a locked workspace
AGT-675		Add validation for new metadata fields when creating a workspace.
AGT-682		Validate all of the user input in the new document creation form
AGT-683		Validate user input in the Copy document form
AGT-684		Error opening files in Word or Excel that contain "/" in the document name
AGT-770		Some keys are not translated in the job window

AGT-782		Upon template creation, default views are not correctly selected
AGT-791		When Editing a document with Safari, Firefox or Internet Explorer, another Tab is opening in the browser
AGT-824		Error when reclassifying a Site-level artifact to a corporate-level artifact.
AGT-825		Address a formatting issue on the logout page.
AGT-858		In all documents folder view, the right-hand window folder navigation is slow in some cases.
AGT-884		Filtering on lifecycle in folder view, does not show the folders.
AGT-907		Online Annotation: It is not possible to scroll using the mouse wheel if the cursor is on the document. Only works if the cursor is on the side in the comments area.
AGT-935		Credit card payment is not working in some cases.
AGT-950		Import folder is generating an error in some cases.
AGT-959		Annotations - when starting a review, switching from regular to parallel review should populate the reviewers from what has been entered in regular input text "step 1".
AGT-961		Annotations - Parallel review comments are not integrated back at the right location in Microsoft Word in some cases.
AGT-973		Technical Error is displayed in the browser logs when opening the send to review modal with Internet Explorer.
AGT-981		When resizing IE on the online viewer there is a white border at the bottom of the window.
AGT-989		The Month should be in 3 letter code in workflow status page.
AGT-1000		Clicking 2 times on action menu while the spinning wheel of the action menu is running is displaying 2 action menus.
AGT-1013		Error from Online Viewer when signing out with Firefox.
AGT-1042		Signature page is not of the same width as the main document
AGT-1047		Switching language on password reset page after having a validation issue on the new password generates an error.
AGT-1049		In add document form, changing from an artifact with only Draft status available to one with Final available too does not display the Final option
AGT-1065		Password verification in approval task is taking a long time to complete.
AGT-1068		Missing audit trail entry for the first user added to an organization.
AGT-1074		After switching to another organization, the workspaces in the workspace drop down selector are showing the ones from the initial organization for a few seconds
AGT-1075		Role of the user or Audience that the user is part of is missing in the audit log of the "task created" event.
AGT-1076		Review workflow is stopped still when a step contains an audience that does not include a group.
AGT-1077		Artifact links continues to apply on disabled countries.
AGT-1081		Managed files that are password protected in Online Viewer and online Annotations review process.
AGT-1095		Old fashion message is displayed when converting PDF on the fly.
AGT-1099		Keep track of the user account ID for each audit log entry
AGT-1106		Support of password protected files during PDF conversion, online view, online annotation review, approval with eSignature.
AGT-1127		Verify during workflow initiation that all properties and audiences used in the workflow steps are not empty
AGT-1184		New document created jobs are not being triggered when using import folder.
AGT-1185		If parent workspace is selected for a workspace, it is not possible to unselect it.
AGT-1188		Annotations - Review with Annotations and online Viewer does not work on iPads.
AGT-1198		Extended metadata is not always shown in document properties dialog and version history.
AGT-1223		Quick Filter - Error is sometimes displayed when filtering by country name.
AGT-1230		Views containing all of the columns are not displayed properly.
AGT-1241		Deleted items should not be copied to new workspaces (artifacts, views etc.)
AGT-1242		Annotations - Comment made on a "Combobox" make the parallel review to fail when integrating the comments back into the original document.
AGT-1251		In the document properties, the document link tab does not show up until clicking on another tab.
AGT-1252		Clicking on a document link in the document property page does not work.
AGT-1265		Folders created as part of placeholder(s) and document(s) creation should have Owner, Created By and Modified By set to System account.
AGT-1273		Making obsolete a document that was previously associated with a country-specific artifact fails.

AGT-1274		Excused placeholders are removed when an artifact is excused. They should not be removed.
AGT-1276		Quick filter - Date filtering on extended metadata should work the same way as the built-in metadata (with the date range selector).
AGT-1277		When a user does not have at least one organization that the user has access to, there is an infinite loop happening after login.
AGT-1278		Change Folders Owner, Created By and Modified By to System account, for folders created by the system.
AGT-1279		Search - the 'Blank' option is displayed in the list when filtering on Owner, Author and modified by fields.
AGT-1296		Folder import cannot import Zip files that contains long files names.
AGT-1297		Extended metadata are displayed as "invalid date" on Chrome for iPhone
AGT-1300		Annotations - The comments are integrated back into the word using the UTC time, instead of using the default timezone of the lifecycle.
AGT-1314		Saving a permission level is taking a long time to bring the user back to the previous screen (like 15 seconds).
AGT-1315		User should be redirected to the organization first workspace or home page (if enabled) after approving its policy the first time the user connects.
AGT-1318		A user with a subscription expired on one organization cannot switch back to another organization once he tried to connect once to the expired organization.
AGT-1319		After a folder import, it is not possible to expand the imported folder from the tree view.
AGT-1321		A user with "Add document" permission on a folder should be able to add documents in that folder even if the user does not have the "Add document" permission at the workspace level.
AGT-1323		When moving a folder, sometimes the content of the original folder is displayed instead of the content of the parent folder after the move. Problem is fixed after navigating to another folder.
AGT-1324		It is not possible to change the document location from "/" to another folder or from another folder to "/".
AGT-1327		When importing a folder, the audit log entry of documents should include the zone, section, artifact and folder path.
AGT-1328		Artifacts links are not created for final documents imported using folder import feature.
AGT-1339		When a Users access (date in) to an Organization is not yet active, the user does not receive a message about this when signing in.
AGT-1362		When sending workspace notifications, the "to" field is not set.
AGT-1363		Time should be added to the user interface when displaying workspace notifications
AGT-1400		Permission Levels at a workspace level are not automatically synchronized when the synchronize option is enabled. They need to be manually turned off and on to work.
AGT-1404		Workflow - Version of a document should not change if there is no change of metadata.
AGT-1417		When importing files with accents or Scandinavian letters in their filename, the filenames get garbled.
AGT-1427		Web Form - Workflow history box is not the same width as the rest of the form in workflow tasks.
AGT-1435		Pagination does not work well on translation keys in the workspace misc settings (translation tab). The last 2 keys of the first page are also as the first 2 keys of the second page.
AGT-1456		Web Form - Discard check out option is not displayed when opening a form using the document link in views.
AGT-1462		In the import user wizard, uploading a wrong file type in the wizard generates an error, but the spinning wheel does not disappear.
AGT-1473		Sometimes cancel workflow operation throws an error to the user.
AGT-1474		Rich text fields and hyperlinks don't work in the import folder screen.
AGT-1491		Upload to Final is not available on new workspaces with no default lifecycle even if upload to final is set in the default organization level or global administration lifecycle (for Agatha Support only).
AGT-1493		Create from placeholder should not show the "Create from template" option if the corresponding artifact does not have "Create from template" activated.
AGT-1498		Cannot convert PDF that contains hyperlink (in some cases).
AGT-1500		In artifact settings, errors in another tab are not displayed when trying to save from the second tab.
AGT-1508		Filtering on a document name within a folder does not only display the documents included in the current folder.
AGT-1511		Extended metadata date is flagged as "modified" in the version history even if it did not change.

AGT-1516		Workspace start date and end date are not properly replaced in the Microsoft Word document properties.
AGT-1519		Import folder does not work if the user does not have Import Permission at the workspace level even if the user has permission on the current folder.
AGT-1522		Error checking-in document "No rendition found".
AGT-1532		Web Form - provide the ability to define the height of the rich text metadata in the form definition.
AGT-1534		Mail sending error "Service not available, closing transmission channel. The server response was: Timeout waiting for data from client."
AGT-1544		Due dates don't taken care of the timezone of the user properly.
AGT-1563		Folder imports with many files(+200)/large(+200mb) zip files fail in some cases.
AGT-1571		If the metadata at the artifact level changes, ensure that this is taken into account when new versions of existing documents are created.
AGT-1599		Upload new version - Allow the upload of large files (up to 2GB).
AGT-1653		Views within the audience are not copied from Organization to Workspace.
AGT-1676		When switching to another workspace, the list of attachments to a form is emptied.
AGT-1680		Add attachment right panel does not show up in Dashboard view.
AGT-1681		Document Link metadata is not displayed in Document property regular view.
AGT-1698		Date/Time is not shown in unambiguous format in some pages.
AGT-1705		Online Viewer - If the user does not have operation available on the document, the operation tab should be removed from the left panel.
AGT-1713		Word documents created from HTML files are not showing up in the Online Viewer.
AGT-1719		During the user import wizard, if an invalid email is included in the spreadsheet, there is no information on the error in the wizard. It just says "0 row can be imported"
AGT-1739		PDF rendition does not appear when converting a web form to PDF until the user refreshes the screen.
AGT-1742		Online Viewer - Improve rendering (Text overlap and Fonts issues).
AGT-1746		Permission level synchronization does not work properly in some cases.
AGT-1750	4631	Resizing of columns is not possible when changing the zoom level on Chrome to a value different of 100%.
AGT-1759		Upload new document version failed Key not found error.
AGT-1761		Address an issue where emails stop being sent if there is a connectivity issue with the email server.
AGT-1763		Changing a site country is not removing the site folder structure from the original country.
AGT-1770		Logging issues with users who have not connected to Agatha since release 2.0.
AGT-1776		SOP - Save changes should also save jobs. Individual save buttons should be removed.
AGT-1782		SOP - "Prevent multiple documents to be created in Draft or Review stage." option should also be taken into account even for scheduled jobs (not only manual)
AGT-1838		In metadata default value, font size is bigger for lookup values.
AGT-1876		After sorting on a column on Safari iPhone / iPad, it is not possible to close the sort menu.
AGT-1899		Discard generated PDF should generate a new minor version of the document (with the rendition removed).
AGT-1907		Overlay is not applied when the document is created directly as final document.
AGT-1909		CMYK color option of PDF Rendering is not taken into account in some cases.
AGT-1912		Document link to a document from another workspace are not displayed in views.
AGT-1915		Editing a date field in edit mode in forms sometimes swiches the date by 1 day.
AGT-1920		From a Task, clicking the document icon does not open the online viewer when configured to do so.
AGT-1930		Error in production removeuploadfolder
AGT-1932		Performance degrated on test page.
AGT-1939		3 dots are added next to workflow status.
AGT-1943		SOP - Workflow status is not display in attachments views. Action menu is not taking into account that a workflow is running.
AGT-1945		Artifact Jobs cannot be configured in Global Admin
AGT-1946		Metadata Sync cannot be configured in Global Admin
AGT-1954		SOP Employee Records - Recalculate the default metadata of a related document at the time of the check in.
AGT-1956		When adding an attachment to a form, already entered information is lost.

AGT-1966		PDF icon is greyed out after automated PDF conversion if the Microsoft Word metadata synchronization option is on.
AGT-1967		"Site" Level is not displayed in the selection of an artifact for an artifact group.
AGT-1972	4903	When clicking on a folder hyperlink, users should be redirected to a folder view with the folder selected.
AGT-1973		"The execution failed of command: LogJobLastExecutionCommand" job exception.
AGT-1982		Action menu should be specific to the current version of the document.
AGT-1999		Approval workflow failed with "address cannot be null" error in some cases.
AGT-2000		Error logging is printing and storing users password in clear text if approval fails.
AGT-2002		Date time is wrong when inserting comments in word document after parallel review.
AGT-2006		Service unavailable error when trying to add a new user in production
AGT-2008		Word conversion to PDF with bookmarks created from Word headings does not include the headings that contain Word style separator.
AGT-2014		Ensure that the projection of extended metadata of type group and hyperlink is recalculated if a user data or base hyperlink changes.
AGT-2021		Users with no permission on any organization and signing in for the first time ends up in a loop at the client selection screen.
AGT-2033		Online viewer signalr cannot be load balanced.
AGT-2038		Annotations - Usability issue when selecting text.
AGT-2049		Error inserting comments in word document.
AGT-2059		Unauthorized access exception when deleting comments
AGT-2066		Annotations - Integrating a comment back to word is failing when annotating a word field.
AGT-2077		Error exporting workspace
AGT-2082		Documents added through the "Folder import" functionality are not pre-cached for faster opening.
AGT-2083		Annotations - Comment made on table of content is not inserted back at the right location
AGT-2084		Automatic refresh of workflow status and tasks does not work on the dashboard page.
AGT-2086		RIght after checking out a document through the action menu, when mouse overing the "checked out" icon, the checked out by user name is not displayed.
AGT-2093		Discard check out is failing in some cases.
AGT-2119		Test ticket for Sony workshop
AGT-2138		View settings related to "Document Links" are not copied properly when copying the view settings or when deploying a template.
AGT-2145		Track export Excel (manual) in the audit log if activated in the Workspace settings.
AGT-2227		Value of Extended metadata of type Number (sent to the backend) is wrong when it is too long (binding issue in AngulaJs for inputs of type 'Number')
AGT-2302	5437	PDF conversion of oversized Microsoft Word documents add an extra page to the PDF conversion.
AGT-2305		In the task page, the label of the "Type" column is missing in Japanese.
AGT-2308		Prevent users to include a multi-valued metadata field in the document naming / location or placeholder naming / location.
AGT-2324		When starting a review workflow with the option 'All Must Complete' disabled, other participants tasks are not cancelled when a participant completes his task.
AGT-2328		Sorting by status does not work with missing status
AGT-2330		Look up query metadata cannot be edited
AGT-2331		If a timezone is not selected in the lifecycle configuration, workflow tasks are failing to open.
AGT-2337		Workspace export is stuck extracting in some cases.
AGT-2368		After attaching a document to a web form, go back to the location where the document link metadata is in the form.
AGT-2372		Add IP restriction of users for an organization at the application level
AGT-2376		Add user to workspace does not use configured fallback language if user has no preferred language.
AGT-2378		When entering an organization, ensure that the attachment panel is removed.
AGT-2391		Filtering on metadata group name in views is erroing.
AGT-2392		UserTokenHasBeenResetMsg not translated
AGT-2394		Remove password from Serialized Command in global admin
AGT-2397		Groups that are part of audiences are not copied when copying audience from global to org and from org to workspace

AGT-2398		Views attachment settings are not retained when copying workspace templates from global to org and from org to workspaces.
AGT-2399		Employee Records job settings are not properly copied from global to org and from org to workspace
AGT-2400		Record user connection information as part of a "user audit log".
AGT-2420		All links to attachments (in views, webforms etc.) should include "?u=Z3VpbGxhdW1lLmdlcmFyZCthZG1pbkBhZ2F0aGFsaWZlLmNvbQ==&ts=1541091278649" to avoid caching issues.
AGT-2429		Provide required metadata at the artifact level and display the form fields accordingly.
AGT-2443		Metadata Links in property page of document is incorrect.
AGT-2445		Remove the ability to expand the task comments.
AGT-2458		Clicking on a folder hyperlink does not redirect to the folder view but to the list view if the user had the list view opened in the past.
AGT-2460		When updating an extended metadata of type Lookup, only the lookup mode selected by the user should be saved (lookup options or lookup query) , the other one should be cleared
AGT-2461		Document link metadata : Manage the case where there is a multiplicity of the placeholders at the country or site levels. In that case, only display the placeholder that matches the current document Country or Site;
AGT-2463		Deployment of views that have specific audiences are not deployed properly.
AGT-2465		User access to an organization is recorded multiple times in the audit log.
AGT-2468		Creating a document using the 'Copy Document' feature does not create the artifact links if the created document is in Final LC
AGT-2469		When deploying a workspace template from Global to Client, the permission group is not attached to the copied audience if this permission group has been previously copied to the client level as part of another workspace template copy.
AGT-2477		The approval due dates in the all task page is displayed with a 1 day difference comparing to the user selection when starting the workflow.
AGT-2480		Workspace template deployment - View display settings (including attachment settings) are not deployed.
AGT-2481		Workspace Template copy and deployment - Audiences in "Create new document" artifact job definition are not deployed.
AGT-2501		Ensure that Manual Workflow user operations are not within the web request but using jobs.
AGT-2502		When adding a document And changing artifact from a site or country artifact to a corporate artifact, Site/Country information is stored on the document.
AGT-2506		Process the [Create Another Document] and [Change Lifecycle] jobs synchronously upon document creation
AGT-2518		Error in browser console for document icon for document link in the document list
AGT-2521		Calculation of PDF page container in online viewer, showing the border of PDF pages is too big.
AGT-2524		Document Updated notification mail is sent in the wrong language
AGT-2535		It is not possible to edit an advanced property of a document that has an form as a property page, without checking out the document first from the action menu.
AGT-2539		Users see English instead of Japanese the first time they log in to Agatha.
AGT-2549		Ensure that emails are sent invidually when adding users to a workspace.
AGT-2566		Cannot change the artifact associated with a document if the target artifact has extended metadata.
AGT-2578		Attachments cross workspaces are not displayed in views.
AGT-2585		WebDAV - Error getting favicon
AGT-2598		Renaming an audience is not reflected into the Lifecycle configuration.
AGT-2609		Cannot submit a form that has required Document Number or Document Link metadata.
AGT-2612		When too many documents are sent for approval with electronic signature at the same time, in some cases, this is eating up the server memory, causing the approval workflows to fail.
AGT-2620		Provide the ability to permanently delete documents.
AGT-2626		Add the "Open/Edit document" sub-menu to the document shortcuts.
AGT-2632		Document got corrupted after annotations review.
AGT-2639		document_unique_current_version issue when checking out a document.
AGT-2640		After approval of a review task, from the worklfow history link, redirected to main page.

AGT-2643		Update the display of the document metadata link: manage the case where there is a multiplicity of the placeholders at the country or site levels. In that case, only display the placeholder that matches the current document Country or Site;
AGT-2656		Workspace export is stuck extracting in some cases.
AGT-2660		The builtin columns 'IsCreated' and 'Type' are not displayed in views.
AGT-2667		When opening a folder hyperlink, if the folder does not exist, display an error message.
AGT-2672		Warning message when a user is trying to checkin a document that has not been modified is missing when checking in a document from the properties page.
AGT-2688		Context menu Convert To PDF -> Advanced and selecting "Convert To Pdf" the pushing confirm fails
AGT-2698		Workspace export, document list file corrupted when doing an export, randomly
AGT-2700		User is not logged out 5 minutes after the popup is shown on the screen.
AGT-2707		Reclassification of a webform to a regular artifact does not work.
AGT-2726		Limit the size of the comments that can be entered in the system to 10,000 characters (?) max.
AGT-2731		Document is opening on 2 pages instead of 4 in online viewer.
AGT-2746		After upgrade of Fontawesome close icon no longer exists, removal icon missing in multiple locations
AGT-2749		Improve the performance of the Export of views to Excel.
AGT-2754		It is possible to register 2 users having the same email in some cases.
AGT-2784		Wordart object not converting to PDF.
AGT-2786		Documents with special characters in them are making WebDAV to fail.
AGT-2788		Copy document is failing for web forms
AGT-2789		Copy document - extended metadata of type "RichText" is not displayed correctly
AGT-2792		New bug in GroupDocs.Viewer
AGT-2827		When user 1 adds a new folder, user 2 does not see the change in their Treeview only in the grid.
AGT-2834		When opening Excel documents in the online viewer the width of the document is wrong
AGT-2835		Replace hardcoded URL in Japanese translation of the "welcome to Agatha" email so that it does not point to agatha.agathalife.com for non productive environment.
AGT-2856		Document Shortcut if modifying the source document and checkin, the change is not reflected when opening from the Shortcut
AGT-2883		Web Form - Uploaded custom rendition is replaced by automated rendition even if the form has not been modified.
AGT-2885		Pre existing Country and Site folders are not getting the permission set through folder template.
AGT-2887		If "create from template" options is selected without the "Document Upload" option, the "create from template" option is not displayed in Add document.
AGT-2900		Export workspace is unreliable and often fails on workspace exports larger than a few MB.
AGT-2906		Error in console when opening properties window on an Employee Record and going to the Document Information tab
AGT-2911		ParallelReviewWorkflowFailed not translated in audit log
AGT-2912		Concurrency issue when cancelling a parallel review workflow.
AGT-2913		Not possible to click on +Add Document button when the screen resolution is to low.
AGT-2916		Security - Restrict reporting API from external use.
AGT-2919		Creation of Artifacts not validating input
AGT-2921		After updating a site name, the documents are no longer visible in the site folder.
AGT-2922		Document date looks incorrect in audit log for "Document Created" events
AGT-2954		ClientSettingsDropDownTitle is sometime displayed instead of the actual translation
AGT-2980		The overlay should be applied on a form PDF rendition
AGT-2986		Document name links Document Rendition icons of attachments on Forms have different opening behavior
AGT-2990		Job that sends notifications fails when there are many documents added at the same time
AGT-3001		Check that the metadata keys referenced in the metadata options and in the web forms of an artifact exists in the artifact metadata group when saving the artifact.
AGT-3004		When calculating if a user has access Workspace settings, permissions from deleted workspaces are also taken in to account
AGT-3005		Investigate how to Prevent logging of full user objects on the IDP server.
AGT-3012		Infrastructure problems in production
AGT-3024		"Create another document" Job - Add an option to manage multiple versions of documents.

AGT-3032		Collapsing the tree view is not maintained when loading the view again.
AGT-3038		Export document view to excel creates a broken Excel file.
AGT-3039		Document view Export shows wrong date time, not taking in to account the users timezone
AGT-3040		Export to View is not logged in the audit log.
AGT-3042		Recurring NullReference exception when trying to log a null value in the Online Viewer
AGT-3045		User self registration:the captcha field is in Japanese while in English
AGT-3066		When exporting view with default grouping column and this column is not part of the display columns, the grouping is not showing in the export.
AGT-3078		Version history: When document owner is changed after synchronization from a job (e.g. change control), it should be highlighted in the version history.
AGT-3081		Updating workspace personnel changes the in-date in the audit log.
AGT-3082		Approve Document popup: text explanation should be modified
AGT-3083		Download document from the action menu in the document library is not working on iPad using Safari.
AGT-3086		Logout page: the message "click here to return to login page" is displayed twice.
AGT-3089		The view is not directly reloading when adding a new user to an organization.
AGT-3092		When excusing / unexcusing a placeholder, the provided version comment is not showing up directly on the screen. One needs to refresh the page to see it.
AGT-3095		Import folder - If the folder to import is empty, the system displays an error message.