

Agatha Cloud Service

Release Notes – Release 3.0

Document Information

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1 Release Scope

Agatha has released Agatha Cloud Service release 3.0. The following sections describe the functional improvement provided as part of this release as well as the defects addressed by that release.

2 List of changes

2.1 Functional Improvements

The following functional changes are provided as part of the release.

Issue key	Support #	Summary
AGT-2673		When checking in a document, do not display the message 'the content of the document did not change from previous version' if the document is a webform
AGT-2715		Security improvement: Provide the ability to open Microsoft Word documents in Microsoft Office without re-authentication (Single Sign On / Office Integration) and local password storage.
AGT-3178	8907	Provide the ability to export the list of the folders of the tree view
AGT-3316		Notification updates - Send new document notifications when document links are created
AGT-3317		Notification updates - Update the "notify on new document" job to be able to send notifications to users with "read" or "write" permissions on the document

2.2 Defect closure

The following defects have been closed as part of this release

Issue key	Support #	Summary
AGT-1188		Annotations - Review with Annotations and online Viewer does not work on iPads.
AGT-1676		When switching to another workspace, the list of attachments to a form is emptied.
AGT-2463		Deployment of views that have specific audiences are not deployed properly
AGT-2477		The approval due dates in the all task page is displayed with a 1 day difference comparing to the user selection when starting the workflow

AGT-2672		Warning message when a user is trying to checkin a document that has not been modified is missing when checking in a document from the properties page.
AGT-2749		Improve the performance of the Export of views to Excel
AGT-2911		ParallelReviewWorkflowFailed not translated in audit log
AGT-3039		Document view Export shows wrong date time, not taking in to account the users timezone
AGT-3057		Export of views showing a hyperlink column fails and no export is done
AGT-3165	9252	Send Document To Approval: an audience is automatically listed as user to approve when double click between 2 fields

3 Reference

ID	Reference	Description
1	Training Guide	Training Guide for Agatha R3.0

4 Support and Problem Reporting

Support inquiries can be routed through standard Agatha Support process by email at support@agathalife.com.

5 Detailed Description of the Functional Changes

5.1 AGT-2673 – Check-in web forms

Issue key	Summary
AGT-2673	When checking in a document, do not display the message 'the content of the document did not change from previous version' if the document is a webform
Scope	This enhancement is provided to all users

When documents are checked-in, if any modification has been done on the document, a warning message is displayed to mention it.
On web forms, it does not appear anymore

5.2 AGT-2715 - Microsoft Office: no reauthentication, no password storage, auto logout.

Issue key	Summary
AGT-2715	Security improvement: Provide the ability to open Microsoft Word documents in Microsoft Office without re-authentication (Single Sign On / Office Integration) and local password storage.
Scope	This enhancement is optional (disabled by default).
Admin	This can be managed can be activated by admin.

This functionality is disabled by default and can be activated at an organization level in the “Misc.” settings of the organization.

This enhancement provides the following improvement to all users (if activated). If the functionality is disabled, the opening of documents will be operating the same way as previously and the following enhancements don’t apply.

5.2.1 No-reauthentication if the user is already signed-in to Agatha.

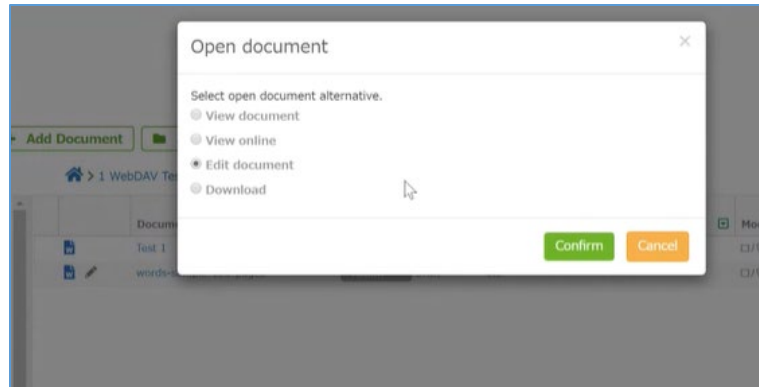
If a user is connected to Agatha and clicks on an office document, the user does not have to re-authenticate in Microsoft Office.

The benefits of this are the following:

- Usability improvement
 - o The user does not have to re-enter her password every time.
- Security improvement
 - o With the legacy way of opening documents, users were sometimes able to save their login/password in Windows (as part of the Windows credentials manager) which is causing security risks of password being compromised, or of misuse of user credentials if the workstation is shared between users.

When this functionality is enabled, the steps to open documents are the following:

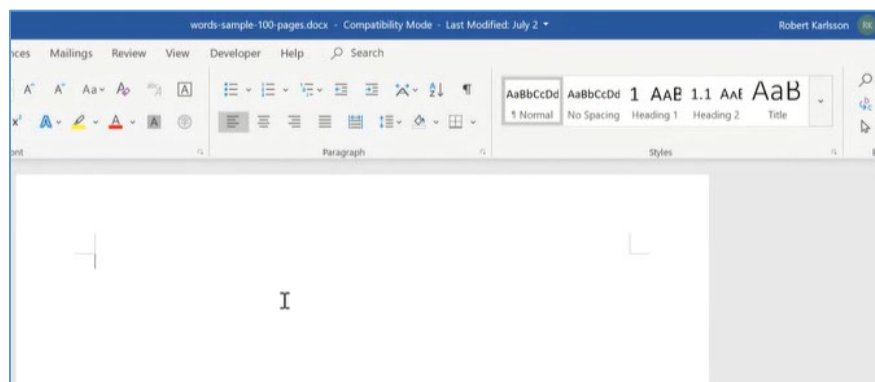
- 1) User clicks on the document and selects ‘Edit document’.



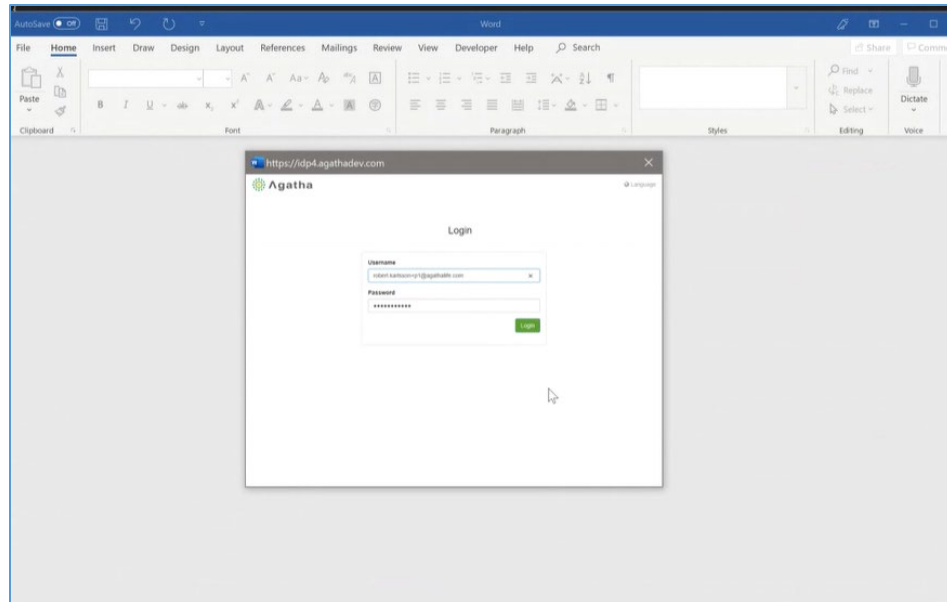
2) The system opens Microsoft Office.



3) The document opens with no login/password requested from the user.



If the user is opening a document from a link, a login window is displayed in Microsoft Office as follows. If the user already opened a document recently, the login window is not displayed.

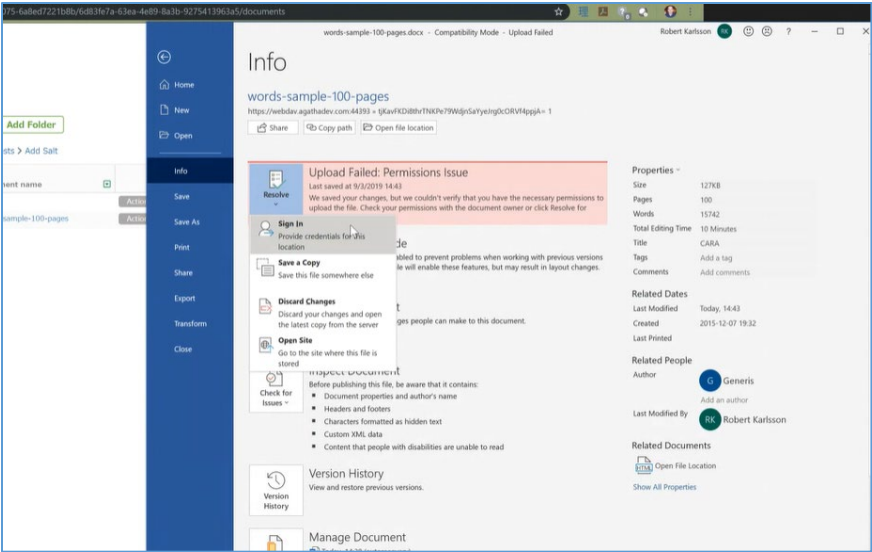
**Notes:**

- If the functionality is enabled, the length of the Excel document names will be truncated to 35 characters when opened within Word. Other office documents will have their names with the same length as previous versions of Agatha.

5.2.2 Logout the user from Microsoft Office if the user is logged out from Agatha

In previous releases or when the functionality is disabled, when a user signs out from Agatha, if the user had a document opened, the user could still save the document.

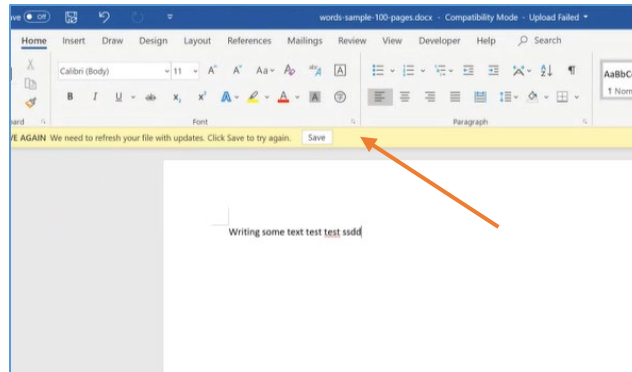
When the functionality is enabled, if the user signs out from Agatha, the user is also signed out from Microsoft Office and the user would need to re-authenticate again if the user wants to save the changes back to Agatha.



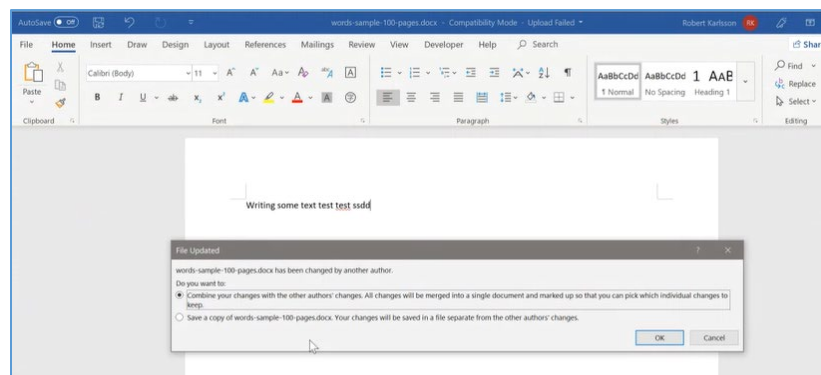
5.2.3 Merging of document changes

If a user has opened a document in edit mode in Microsoft Office, and if a new version of the document was created in Agatha in the meantime, then Microsoft Office will display a message suggesting for the user to merge the changes made to the document since the user opened the document:

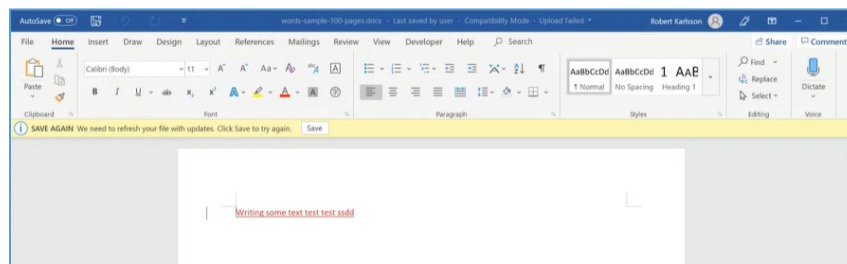
- 1) Alert is displayed that the document has been updated on the server.



- 2) User clicks Save. A message is displayed asking whether the user wants to combine the changes.



- 3) The changes appear as track changes.



This scenario typically happens if a user has opened a document in Microsoft Office in edit mode, and if afterwards, the user did not realize that he had the document opened and checked-in the document in Agatha without closing Word. Then another user can go to Agatha and make changes to the same document. This functionality is therefore useful to prevent users to overwrite a change that was made by another user on the server.

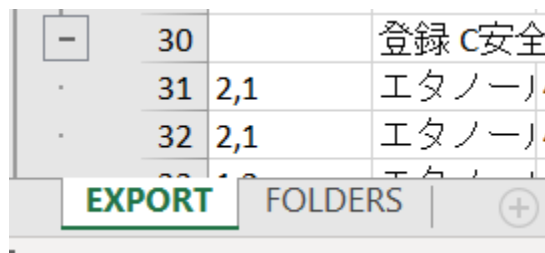
5.3 AGT-3178 – Display of the list of folders

Issue key	Summary
AGT-3178	Workspace export: Provide the ability to export the list of the folders of the tree view
Scope	This enhancement is provided to all users

When exporting a folder view of a workspace, a second tab is added to the Excel sheet to include the folder tree.

Clicking on a folder opens the folder location (in folder view).

Exporting the view to Excel exports the hyperlinks to the folders. Clicking on the hyperlink the user accesses the folder's view



In the “FOLDERS” tab, it looks like:

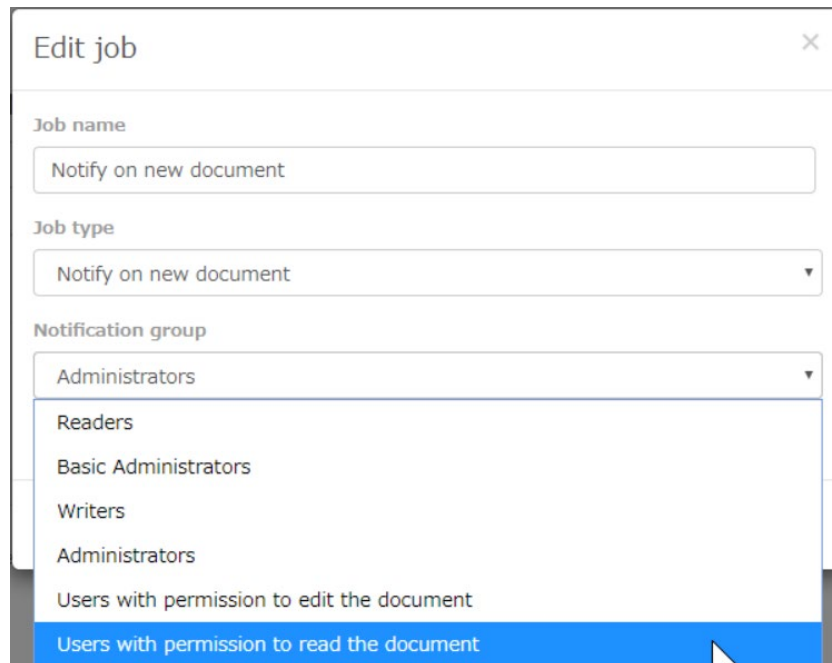
A	B	C	
AUID	Folder path	Name	Link
6cf010f7-9959-42e2-be94-1dc6339abf40	Change Controls	Change Controls	https://agathatrn3.agathalife.com/#/0264f646-ff5b-4a08-bb
15582817-ae5d-4df7-9083-9031f298dd70	Change Controls\SOP Change Controls	SOP Change Controls	https://agathatrn3.agathalife.com/#/0264f646-ff5b-4a08-bb
b220a9a0-b766-4512-8949-c1e9d8c408e1	Controlled Print	Controlled Print	https://agathatrn3.agathalife.com/#/0264f646-ff5b-4a08-bb
f25cdfb-36a7-4bfb-9fb4-d5b22d0264eb	Employee Record	Employee Record	https://agathatrn3.agathalife.com/#/0264f646-ff5b-4a08-bb
8b4483e8-7ec8-41be-80a4-3d0d072f8e06	Templates	Templates	https://agathatrn3.agathalife.com/#/0264f646-ff5b-4a08-bb
bdfc3357-ed54-4548-9748-261a278dd72c	大分	大分	https://agathatrn3.agathalife.com/#/0264f646-ff5b-4a08-bb
0e486938-8a8d-4f47-ad5a-9bea57cf8af2	大分\MT信頼性保証部	MT信頼性保証部	https://agathatrn3.agathalife.com/#/0264f646-ff5b-4a08-bb
b33ca766-f48c-4ee5-839e-b74e4167a226	大分\MT信頼性保証部\MT共通	MT共通	https://agathatrn3.agathalife.com/#/0264f646-ff5b-4a08-bb

5.4 AGT-3305 – AGT-3316 -AGT-3317 Notifications management at lifecycle level and on document link creation

Issue key	Summary
AGT-3316	Notification updates - Send new document notifications when document links are created
AGT-3317	Notification updates - Update the "notify on new document" job to be able to send notifications to users with "read" or "write" permissions on the document
Scope	This enhancement is provided to all users

When a new document link is created or updated, users can now be notified by email. The link to the document link is included in the email.

In the “Notify on new document” job, 2 new options can be selected, whether the user wants to notify specific user groups:



The screenshot shows a modal dialog titled "Edit job" with a close button (X) in the top right corner. Inside the dialog, there are three sections: "Job name" with a text input field containing "Notify on new document"; "Job type" with a dropdown menu showing "Notify on new document"; and "Notification group" with a dropdown menu. The "Notification group" dropdown is open, showing a list of options: "Administrators", "Readers", "Basic Administrators", "Writers", "Administrators", "Users with permission to edit the document", and "Users with permission to read the document". The last option, "Users with permission to read the document", is highlighted in blue.

6 Known issues

Issue key	Support #	Summary
AGT-20		Policy page. "Active to date" has wrong (past) date.

AGT-60		In folder view mode, after re-classifying a document, user should be redirected to the new location of document.
AGT-61		In the Documents View, grouping on multi-valued field fails. It is needed to disable grouping on multi value field (Lookup Multiple & Person Or Group multiple).
AGT-71		If a metadata value is modified (in Edit properties), the grouping is not refreshed for this specific metadata (only when it is part of a grouping).
AGT-123		Date extended metadata is not refreshed in real time when updated.
AGT-137		Document Links are not refreshed real time when a new version of the source document is created.
AGT-139		Artifact Link - If a source doc and the link are in the same view, and if a new version of the source doc is created, the link version is not updated by in real time. User needs to refresh the page
AGT-152		Opening a document link from properties window on source document, the Document property is not populated.
AGT-154		When a workflow fails, the workflow status is not updated.
AGT-161		Extended metadata of type "PersonOrGroup (Multiple)" is not displayed with empty value in the documents view.
AGT-166		Artifact setting. For Artifacts which already have documents, do not show Remove button.
AGT-183		View Groups can be created on locked workspaces.
AGT-207		Edit menu item is not available if document extension is upper case.
AGT-210		Ensure that document action menu is always opening within the visible screen.
AGT-215	4914	Improve the structure of the emails generated by the system to lower the likelihood of them being considered as spams
AGT-218		Cannot terminate workflow that fails before a task has been created
AGT-244		PDF rendition - characters jump to next lines for specific Japanese documents.
AGT-258		Products are not translated in subscription page.
AGT-321		Add Jobs as part of workspace templates
AGT-409		When updating a view group, the details of the change is not tracked in the audit log
AGT-416		Cannot delete an empty group associate with a folder that has been deleted
AGT-422		Duplicated audit log entries when adding a user to Organization or Workspace
AGT-428		Add name of group in all User Group management pages
AGT-437		The view displayed in the Dashboard is not based on the audience configuration in some cases.
AGT-490		Selected language is not being retained when refreshing the page
AGT-530		Create new workspace. The green flush does not gone even after 10 mins.
AGT-557		Address an issue when the Copy Document function fails in some context
AGT-562		It is not possible to reset the user password when the password policy expiration is set to 1 day
AGT-594		If a user is added to the organization but to no workspaces, the user will not be able to access the organization dashboard.
AGT-595		When adding a new workspace while waiting for another one to be created, the parent workspace cannot be deselected.

AGT-635		For Readers group users who have Writers permission in other folders, "+ Add document" button is displayed. Show the button only when the user is in the folders the user has Writers permission.
AGT-660		Create PDF rendition from PDF fails in some scenarios.
AGT-666		Lock tasks that are part of a locked workspace
AGT-675		Add validation for new metadata fields when creating a workspace.
AGT-682		Validate all of the user input in the new document creation form
AGT-683		Validate user input in the Copy document form
AGT-684		Error opening files in Word or Excel that contain "/" in the document name
AGT-770		Some keys are not translated in the job window
AGT-782		Upon template creation, default views are not correctly selected
AGT-791		When Editing a document with Safari, Firefox or Internet Explorer, another Tab is opening in the browser
AGT-824		Error when reclassifying a Site-level artifact to a corporate-level artifact.
AGT-825		Address a formatting issue on the logout page.
AGT-858		In all documents folder view, the right hand window folder navigation is slow in some cases.
AGT-884		Filtering on lifecycle in folder view, does not show the folders.
AGT-907		Online Annotation: It is not possible to scroll using the mouse wheel if the cursor is on the document. Only works if the cursor is on the side in the comments area.
AGT-935		Credit card payment is not working in some cases.
AGT-950		Import folder is generating an error in some cases.
AGT-959		Annotations - when starting a review, switching from regular to parallel review should populate the reviewers from what has been entered in regular input text "step 1".
AGT-961		Annotations - Parallel review comments are not integrated back at the right location in Microsoft Word in some cases.
AGT-973		Technical Error is displayed in the browser logs when opening the send to review modal with Internet Explorer.
AGT-981		When resizing IE on the online viewer there is a white border at the bottom of the window.
AGT-989		The Month should be in 3 letter code in workflow status page.
AGT-1000		Clicking 2 times on action menu while the spinning wheel of the action menu is running is displaying 2 action menus.
AGT-1013		Error from Online Viewer when signing out with Firefox.
AGT-1042		Signature page is not of the same width as the main document
AGT-1047		Switching language on password reset page after having a validation issue on the new password generates an error.
AGT-1049		In add document form, changing from an artifact with only Draft status available to one with Final available too does not display the Final option
AGT-1065		Password verification in approval task is taking a long time to complete.
AGT-1068		Missing audit trail entry for the first user added to an organization.
AGT-1074		After switching to another organization, the workspaces in the workspace drop down selector are showing the ones from the initial organization for a few seconds

AGT-1075		Role of the user or Audience that the user is part of is missing in the audit log of the "task created" event.
AGT-1076		Review workflow is stopped still when a step contains an audience that does not include a group.
AGT-1077		Artifact links continues to apply on disabled countries.
AGT-1081		Managed files that are password protected in Online Viewer and online Annotations review process.
AGT-1095		Old fashion message is displayed when converting PDF on the fly.
AGT-1099		Keep track of the user account ID for each audit log entry
AGT-1106		Support of password protected files during PDF conversion, online view, online annotation review, approval with eSignature.
AGT-1127		Verify during workflow initiation that all properties and audiences used in the workflow steps are not empty
AGT-1184		New document created jobs are not being triggered when using import folder.
AGT-1185		If parent workspace is selected for a workspace, it is not possible to unselect it.
AGT-1198		Extended metadata is not always shown in document properties dialog and version history.
AGT-1223		Quick Filter - Error is sometimes displayed when filtering by country name.
AGT-1230		Views containing all of the columns are not displayed properly.
AGT-1241		Deleted items should not be copied to new workspaces (artifacts, views etc.)
AGT-1242		Annotations - Comment made on a "Combobox" make the parallel review to fail when integrating the comments back into the original document.
AGT-1251		In a document properties, the document link tab does not show up until clicking on another tab.
AGT-1252		Clicking on a document link in the document property page does not work.
AGT-1265		Folders created as part of placeholder(s) and document(s) creation should have Owner, Created By and Modified By set to System account.
AGT-1273		Making obsolete a document that was previously associated with a country-specific artifact fails.
AGT-1274		Excused placeholders are removed when an artifact is excused. They should not be removed.
AGT-1276		Quick filter - Date filtering on extended metadata should work the same way as the built-in metadata (with the date range selector).
AGT-1277		When a user does not have at least one organization that the user has access to, there is an infinite loop happening after login.
AGT-1278		Change Folders Owner, Created By and Modified By to System account, for folders created by the system.
AGT-1279		Search - the 'Blank' option is displayed in the list when filtering on Owner, Author and modified by fields.
AGT-1296		Folder import cannot import Zip files that contains long files names.
AGT-1297		Extended metadata are displayed as "invalid date" on Chrome for iPhone
AGT-1300		Annotations - The comments are integrated back into the word using the UTC time, instead of using the default timezone of the lifecycle.
AGT-1314		Saving a permission level is taking a long time to bring the user back to the previous screen (like 15 seconds).

AGT-1315		User should be redirected to the organization first workspace or home page (if enabled) after approving its policy the first time the user connects.
AGT-1318		A user with a subscription expired on one organization cannot switch back to another organization once he tried to connect once to the expired organization.
AGT-1319		After a folder import, it is not possible to expand the imported folder from the tree view.
AGT-1323		When moving a folder, sometimes the content of the original folder is displayed instead of the content of the parent folder after the move. Problem is fixed after navigating to another folder.
AGT-1324		It is not possible to change the document location from "/" to another folder or from another folder to "/".
AGT-1327		When importing a folder, the audit log entry of documents should include the zone, section, artifact and folder path.
AGT-1328		Artifacts links are not created for final documents imported using folder import feature.
AGT-1339		When a Users access (date in) to an Organization is not yet active, the user does not receive a message about this when signing in.
AGT-1362		When sending workspace notifications, the "to" field is not set.
AGT-1363		Time should be added to the user interface when displaying workspace notifications
AGT-1404		Workflow - Version of a document should not change if there is no change of metadata.
AGT-1417		When importing files with accents or Scandinavian letters in their filename, the filenames get garbled.
AGT-1427		Web Form - Workflow history box is not the same width as the rest of the form in workflow tasks.
AGT-1435		Pagination does not work well on translation keys in the workspace misc settings (translation tab). The last 2 keys of the first page are also as the first 2 keys of the second page.
AGT-1456		Web Form - Discard check out option is not displayed when opening a form using the document link in views.
AGT-1462		In the import user wizard, uploading a wrong file type in the wizard generates an error, but the spinning wheel does not disappear.
AGT-1473		Sometimes cancel workflow operation throws an error to the user.
AGT-1474		Rich text fields and hyperlinks don't work in the import folder screen.
AGT-1491		Upload to Final is not available on new workspaces with no default lifecycle even if upload to final is set in the default organization level or global administration lifecycle (for Agatha Support only).
AGT-1493		Create from placeholder should not show the "Create from template" option if the corresponding artifact does not have "Create from template" activated.
AGT-1498		Cannot convert PDF that contains hyperlink (in some cases).
AGT-1500		In artifact settings, errors in another tab are not displayed when trying to save from the second tab.
AGT-1508		Filtering on a document name within a folder does not only display the documents included in the current folder.
AGT-1511		Extended metadata date is flagged as "modified" in the version history even if it did not change.

AGT-1516		Workspace start date and end date are not properly replaced in the Microsoft Word document properties.
AGT-1519		Import folder does not work if the user does not have Import Permission at the workspace level even if the user has permission on the current folder.
AGT-1522		Error checking-in document "No rendition found".
AGT-1532		Web Form - provide the ability to define the height of the rich text metadata in the form definition.
AGT-1534		Mail sending error "Service not available, closing transmission channel. The server response was: Timeout waiting for data from client."
AGT-1563		Folder imports with many files(+200)/large(+200mb) zip files fail in some cases.
AGT-1571		If the metadata at the artifact level changes, ensure that this is taken into account when new versions of existing documents are created.
AGT-1589		Web Form - It should not be possible to create a web form without providing a metadata that is included in the document naming.
AGT-1599		Upload new version - Allow the upload of large files (up to 2GB).
AGT-1653		Views within the audience are not copied from Organization to Workspace.
AGT-1680		Add attachment right panel does not show up in Dashboard view.
AGT-1681		Document Link metadata is not displayed in Document property regular view.
AGT-1698		Date/Time is not shown in unambiguous format in some pages.
AGT-1705		Online Viewer - If the user does not have operation available on the document, the operation tab should be removed from the left panel.
AGT-1713		Word documents created from HTML files are not showing up in the Online Viewer.
AGT-1719		During the user import wizard, if an invalid email is included in the spreadsheet, there is no information on the error in the wizard. It just says "0 row can be imported"
AGT-1739		PDF rendition does not appear when converting a web form to PDF until the user refreshes the screen.
AGT-1742		Online Viewer - Improve rendering (Text overlap and Fonts issues).
AGT-1746		Permission level synchronization does not work properly in some cases.
AGT-1750	4631	Resizing of columns is not possible when changing the zoom level on Chrome to a value different of 100%.
AGT-1759		Upload new document version failed Key not found error.
AGT-1761		Address an issue where emails stop being sent if there is a connectivity issue with the email server.
AGT-1763		Changing a site country is not removing the site folder structure from the original country.
AGT-1770		Logging issues with users who have not connected to Agatha since release 2.0.
AGT-1776		SOP - Save changes should also save jobs. Individual save buttons should be removed.
AGT-1782		SOP - Prevent multiple documents to be created in Draft or Review stage. option should also be taken into account even for scheduled jobs (not only manual)
AGT-1806		Error with link remap in PROD
AGT-1838		In metadata default value, font size is bigger for lookup values.

AGT-1876		After sorting on a column on Safari iPhone / iPad, it is not possible to close the sort menu.
AGT-1899		Discard generated PDF should generate a new minor version of the document (with the rendition removed).
AGT-1907		Overlay is not applied when the document is created directly as final document.
AGT-1909		CMYK color option of PDF Rendering is not taken into account in some cases.
AGT-1912		Document link to a document from another workspace are not displayed in views.
AGT-1915		Editing a date field in edit mode in forms sometimes switches the date by 1 day.
AGT-1920		From a Task, clicking the document icon does not open the online viewer when configured to do so.
AGT-1928		Document preview error in PROD
AGT-1930		Error in production removeuploadfolder
AGT-1932		Performance degraded on test page.
AGT-1939		3 dots are added next to workflow status.
AGT-1943		SOP - Workflow status is not display in attachments views. Action menu is not taking into account that a workflow is running.
AGT-1945		Artifact Jobs cannot be configured in Global Admin
AGT-1946		Metadata Sync cannot be configured in Global Admin
AGT-1954		ER - Recalculate the default metadata of a related document at the time of the check in.
AGT-1956		When adding an attachment to a form, already entered information is lost.
AGT-1966		PDF icon is greyed out after automated PDF conversion if the Microsoft Word metadata synchronization option is on.
AGT-1967		"Site" Level is not displayed in the selection of an artifact for an artifact group.
AGT-1972	4903	When clicking on a folder hyperlink, users should be redirected to a folder view with the folder selected.
AGT-1973		"The execution failed of command: LogJobLastExecutionCommand" job exception.
AGT-1982		Action menu should be specific to the current version of the document.
AGT-1999		Approval workflow failed with "address cannot be null" error in some cases.
AGT-2000		Error logging is printing and storing users password in clear text if approval fails.
AGT-2006		Service unavailable error when trying to add a new user in production
AGT-2008		Word conversion to PDF with bookmarks created from Word headings does not include the headings that contain Word style separator.
AGT-2014		Ensure that the projection of extended metadata of type group and hyperlink is recalculated if a user data or base hyperlink changes.
AGT-2021		Users with no permission on any organization and signing in for the first time ends up in a loop at the client selection screen.
AGT-2033		Online viewer signalr cannot be load balanced.
AGT-2038		Annotations - Usability issue when selecting text.
AGT-2049		Error inserting comments in word document.
AGT-2066		Annotations - Integrating a comment back to word is failing when annotating a word field.
AGT-2077		Error exporting workspace
AGT-2082		Documents added through the "Folder import" functionality are not pre-cached for faster opening.

AGT-2083		Annotations - Comment made on table of content is not inserted back at the right location
AGT-2084		Automatic refresh of workflow status and tasks does not work on the dashboard page.
AGT-2086		Right after checking out a document through the action menu, when mouse overing the "checked out" icon, the checked out by user name is not displayed.
AGT-2093		Discard check out is failing in some cases.
AGT-2119		Test ticket for Sony workshop
AGT-2138		View settings related to "Document Links" are not copied properly when copying the view settings or when deploying a template.
AGT-2145		Track export Excel (manual) in the audit log if activated in the Workspace settings.
AGT-2227		Value of Extended metadata of type Number (sent to the backend) is wrong when it is too long (binding issue in AngularJS for inputs of type 'Number')
AGT-2302	5437	PDF conversion of oversized Microsoft Word documents add an extra page to the PDF conversion.
AGT-2305		In the task page, the label of the "Type" column is missing in Japanese.
AGT-2308		Prevent users to include a multi-valued metadata field in the document naming / location or placeholder naming / location.
AGT-2324		When starting a review workflow with the option 'All Must Complete' disabled, other participants tasks are not cancelled when a participant completes his task.
AGT-2328		Sorting by status does not work with missing status
AGT-2330		Look up query metadata cannot be edited
AGT-2331		If a timezone is not selected in the lifecycle configuration, workflow tasks are failing to open.
AGT-2337		Workspace export is stuck extracting in some cases.
AGT-2368		After attaching a document to a web form, go back to the location where the document link metadata is in the form.
AGT-2372		Add IP restriction of users for an organization at the application level
AGT-2378		When entering an organization, ensure that the attachment panel is removed.
AGT-2391		Filtering on metadata group name in views is erroing.
AGT-2392		UserTokenHasBeenResetMsg not translated
AGT-2394		Remove password from Serialized Command in global admin
AGT-2397		Groups that are part of audiences are not copied when copying audience from global to org and from org to workspace
AGT-2398		Views attachment settings are not retained when copying workspace templates from global to org and from org to workspaces.
AGT-2399		Employee Records job settings are not properly copied from global to org and from org to workspace
AGT-2400		Record user connection information as part of a "user audit log".
AGT-2416		"Value cannot be null. Parameter name: address" when trying to get Token for API to API communication
AGT-2420		All links to attachments (in views, webforms etc.) should include "?u=Z3VpbGxhdW1lLmdlcmFyZCthZG1pbkZhZ2F0aGFsaWZlLnNvbQ==&ts=1541091278649" to avoid caching issues.
AGT-2429		Provide required metadata at the artifact level and display the form fields accordingly.

AGT-2443		Metadata Links in property page of document is incorrect.
AGT-2445		Remove the ability to expand the task comments.
AGT-2458		Clicking on a folder hyperlink does not redirect to the folder view but to the list view if the user had the list view opened in the past.
AGT-2460		When updating an extended metadata of type Lookup, only the lookup mode selected by the user should be saved (lookup options or lookup query) , the other one should be cleared
AGT-2461		Document link metadata : Manage the case where there is a multiplicity of the placeholders at the country or site levels. In that case, only display the placeholder that matches the current document Country or Site;
AGT-2465		User access to an organization is recorded multiple times in the audit log.
AGT-2468		Creating a document using the 'Copy Document' feature does not create the artifact links if the created document is in Final LC
AGT-2469		When deploying a workspace template from Global to Client, the permission group is not attached to the copied audience if this permission group has been previously copied to the client level as part of another workspace template copy.
AGT-2501		Ensure that Manual Workflow user operations are not within the web request but using jobs.
AGT-2502		When adding a document And changing artifact from a site or country artifact to a corporate artifact, Site/Country information is stored on the document.
AGT-2506		Process the [Create Another Document] and [Change Lifecycle] jobs synchronously upon document creation
AGT-2518		Error in browser console for document icon for document link in the document list
AGT-2521		Calculation of PDF page container in online viewer, showing the border of PDF pages is too big.
AGT-2524		Document Updated notification mail is sent in the wrong language
AGT-2535		It is not possible to edit an advanced property of a document that has an form as a property page, without checking out the document first from the action menu.
AGT-2539		Users see English instead of Japanese the first time they log in to Agatha.
AGT-2549		Ensure that emails are sent individually when adding users to a workspace.
AGT-2566		Cannot change the artifact associated with a document if the target artifact has extended metadata.
AGT-2578		Attachments cross workspaces are not displayed in views.
AGT-2598		Renaming an audience is not reflected into the Lifecycle configuration.
AGT-2609		Cannot submit a form that has required Document Number or Document Link metadata.
AGT-2612		When too many documents are sent for approval with electronic signature at the same time, in some cases, this is eating up the server memory, causing the approval workflows to fail.
AGT-2620		Provide the ability to permanently delete documents.
AGT-2626		Add the "Open/Edit document" sub-menu to the document shortcuts.
AGT-2632		Document got corrupted after annotations review.
AGT-2639		document_unique_current_version issue when checking out a document.
AGT-2640		After approval of a review task, from the workflow history link, redirected to main page.

AGT-2643		Update the display of the document metadata link: manage the case where there is a multiplicity of the placeholders at the country or site levels. In that case, only display the placeholder that matches the current document Country or Site;
AGT-2656		Workspace export is stuck extracting in some cases.
AGT-2660		The builtin columns 'IsCreated' and 'Type' are not displayed in views.
AGT-2667		When opening a folder hyperlink, if the folder does not exist, display an error message.
AGT-2669		After performing a 'Discard minor versions' on the document, the version column (and the rest of the grid) is not refreshed.
AGT-2681		Try to fix the "Failed to load xml" on LOCK and PROPFIND requests in WebDAV
AGT-2688		Context menu Convert To PDF -> Advanced and selecting "Convert To Pdf" the pushing confirm fails
AGT-2698		Workspace export, document list file corrupted when doing an export, randomly
AGT-2700		User is not logged out 5 minutes after the popup is shown on the screen.
AGT-2707		Reclassification of a webform to a regular artifact does not work.
AGT-2726		Limit the size of the comments that can be entered in the system to 10,000 characters (?) max.
AGT-2731		Document is opening on 2 pages instead of 4 in online viewer.
AGT-2746		After upgrade of Fontawesome close icon no longer exists, removal icon missing in multiple locations
AGT-2751		Invalid AntiforgeryToken causes HTTP 400 error when signing in from multiple browser tabs at the same time
AGT-2754		It is possible to register 2 users having the same email in some cases.
AGT-2784		Wordart object not converting to PDF.
AGT-2788		Copy document is failing for web forms
AGT-2789		Copy document - extended metadata of type "RichText" is not displayed correctly
AGT-2792		New bug in GroupDocs.Viewer
AGT-2834		When opening Excel documents in the online viewer the width of the document is wrong
AGT-2835		Replace hardcoded URL in Japanese translation of the "welcome to Agatha" email so that it does not point to agatha.agathalife.com for non productive environment.
AGT-2856		Document Shortcut if modifying the source document and checkin, the change is not reflected when opening from the Shortcut
AGT-2883		Web Form - Uploaded custom rendition is replaced by automated rendition even if the form has not been modified.
AGT-2885		Pre existing Country and Site folders are not getting the permission set through folder template.
AGT-2887		If "create from template" options is selected without the "Document Upload" option, the "create from template" option is not displayed in Add document.
AGT-2900		Export workspace is unreliable and often fails on workspace exports larger than a few MB.
AGT-2906		Error in console when opening properties window on an Employee Record and going to the Document Information tab
AGT-2912		Concurrency issue when cancelling a parallel review workflow.

AGT-2913		Not possible to click on +Add Document button when the screen resolution is to low.
AGT-2919		Creation of Artifacts not validating input
AGT-2921		After updating a site name, the documents are no longer visible in the site folder.
AGT-2922		Document date looks incorrect in audit log for "Document Created" events
AGT-2954		ClientSettingsDropDownTitle is sometime displayed instead of the actual translation
AGT-2980		The overlay should be applied on a form PDF rendition
AGT-3005		Investigate how to Prevent logging of full user objects on the IDP server.
AGT-3012		Infrastructure problems in production
AGT-3045		User self registration:the captcha field is in Japanese while in English
AGT-3046		Reset password: too many "Reset password" on the page
AGT-3047		Forgot password: submit button enabled
AGT-3049		Reset password-Agatha Policy:should not be possible to view the entered password on IE/Edge
AGT-3053		Manage Policy screen: "Enter your email" should be removed
AGT-3060		Document library: possibility to search for a specific zone, section, artifact, name
AGT-3062		Artifact-Filter by Level: whatever filter selected, no artifact is listed as it should
AGT-3065		There is a gap on the left side of the document grid.
AGT-3068		Artifact group-Edit TMF Reference Model : spin misses to notify the user the application is running
AGT-3070		Upload Documents: space missing for "DocumentDate" field name
AGT-3078		Version history: When document owner is changed after synchronization from a job (e.g. change control), it should be highlighted in the version history.
AGT-3081		Updating workspace personnel changes the in-date in the audit log.
AGT-3082		Approve Document popup: text explanation should be modified
AGT-3083		Download document from the action menu in the document library is not working on iPad using Safari.
AGT-3085		No permission to view a document: the Close button doesn't work
AGT-3086		Logout page: the message "click here to return to login page" is displayed twice.
AGT-3089		The view is not directly reloading when adding a new user to an organization.
AGT-3090		Error in console: angular.min.js?rd=1563057969709:107 TypeError: Cannot set property '38fcb497-4148-4d07-8956-ff9664b0acc1' of null
AGT-3092		When excusing / unexcusing a placeholder, the provided version comment is not showing up directly on the screen. One needs to refresh the page to see it.
AGT-3095		Import folder - If the folder to import is empty, the system displays an error message.
AGT-3097		New Job-Task reminder job type: reminder delay can be a negative number
AGT-3100		Copy document: all empty required fields should be red rectangles
AGT-3102		Agatha document viewer: Error page when click to get the export of a workspace
AGT-3104		Move document: sentence should be removed and reason needed
AGT-3105		Import/Export tab in Settings section: wrong name of the tab as only export is feasible
AGT-3107		Progress bar does no longer appear on folder import.

AGT-3111		Upload document: missing error/explanatory message if document can't be uploaded
AGT-3114		Upload document: the "x" to remove an uploaded document doesn't work if 1 document
AGT-3115		Performing several back and forth to screens when add a document sends ERR_EMPTY_RESPONSE
AGT-3116		Upload document: click several times on the "x" sends an error to contact the Agatha's support team with an ID
AGT-3120		Add new folder : "Create" button is grey instead of green
AGT-3121		Help button opens a new email in English
AGT-3122		If change language from English to Japanese 2 times, then Help will open the Japanese help
AGT-3148		The pre-selected way to open/view a document is different according to the manner to do it
AGT-3149		Open document by Action menu; "Open Document" opens the document in the viewer
AGT-3150		Sort the list of the ways to open a document the same manner in the Action menu than the others
AGT-3151		Web form: impossible to open by clicking the icon
AGT-3152		Artifact-Metadata Options tab: missing translations
AGT-3153		Artifact Metadata options tab; field name located at the wrong place
AGT-3154		Artifact metadata options tab: strange line and "i"
AGT-3156		Improve performances when accessing the Document Library
AGT-3160		Add workspace users: Field name missing
AGT-3161		Export to excel dashboard view: web forms don't have renditions
AGT-3162		Export to excel view: the default name of the excel file has wrong time
AGT-3167		Time offset is incorrect with Edge
AGT-3176		Provide Document Name and Extended Name in Task List
AGT-3184		Add new metadata group: save button not consistent with others
AGT-3185		Edit a View: the page is named "Create view"
AGT-3186		Add new country:save button not consistent with others
AGT-3187		Export workspace content: "Select a view" should be "Select a view (required)"
AGT-3188		Import/Export tab in Settings:click the tab moves "permission levels" tab under it
AGT-3189		Treeview not updated/refreshed when new folder
AGT-3190		Parallel review online with annotations: after review if download document no annotations
AGT-3191		Send to review screen:select a user and use the mouse to go down makes the list of users appear in the date
AGT-3193		View all tasks to approve:due date time is earlier than created date time
AGT-3210		The synchronization of the permissions groups is not working as expected if the permissions groups of a user are changed many times in a short amount of time (if there is only a few seconds between two changes of user permissions groups).
AGT-3211		Cannot open PowerPoint files from Agatha because file loading dialog is covering the Credentials dialog.

AGT-3222		Update Client Info - All changes made on the client info should be logged with old/new values and detailed information for changed data of type User or Group
AGT-3223		Create another doc job: missing translation of new fields
AGT-3224		Wrong message when accessing an organization with IP restriction with an IP that is not whitelisted
AGT-3226		Wrong message when register new user with same email address
AGT-3233		Web form Copy Hyperlink: message in popup with typo
AGT-3243		Edit view opens a screen called "Create view"
AGT-3256		When registering a new organization for a user that is already in Agatha, email is not sent to the user.
AGT-3258		If a folder import fails because the path is too long, issue a functional error instead of a technical one.
AGT-3268		Audit Log-Column name "Created By" should be "Created by"
AGT-3269		Scroll back to the top button has been chnaged to a square in the "Create view" page
AGT-3270		View with "group by" column empty: "null" is displayed
AGT-3271		Doc sent to review-Workflow history:"View tasks" doesn't work
AGT-3272		Parallel review with annotations:workflow history doesn't show all annotations if clicking "View annotations"
AGT-3273		If a user has "Granular permission management" (as admin) it is possible to give reader permissions only on a folder
AGT-3274		Edit an artifact group in organization or workspace: all the fields are empty
AGT-3275		Creation view: as no complex extended metadata is supported for sorting they should not appear in the list
AGT-3278		Export workspace content:"Select a view" drop down list in red not consistent with other screens
AGT-3279		Export workspace content fails if "include files" is checked
AGT-3280		Export worksapce content: the rendition column in the excel sheet is "1", "1,2" or "2" instead of "docx", "xls", etc
AGT-3282		Export workspace content: if it fails, then the "Size" column remains to "Calculating"
AGT-3285		[TOKYO Univ eTMF] Site folder is not created after setting Folder template
AGT-3293		Disabling an audience:behavior in properties with an extended metadata of type audience should be the same if check-out or edit
AGT-3294		Metadata group update: even if the group is not used in any artifact, the same warning message is raised
AGT-3295		Update metadata group:no entry in the audit log
AGT-3296		Add new audience: "Name" is emptied when click the next drop down list
AGT-3307		When adding a column of type Date to the quick filter in view settings, it does not show up in the Quick filter list on views.
AGT-3310		Creation/update of artifact: should be checked the metadata used in document naming and/or in document location are used in the web form template
AGT-3314		When editing an Organization in Global Administrator - The Agatha Support and Agatha Sales should be selectable from the user list, not only from the current organization.

AGT-3322		Dashboard view: if changed to folder view and click on a folder the list/view is empty
AGT-3323		Parallel Review failure: when it fails there are 2 lines in the audit log, one is enough
AGT-3324		Approval date: in the view settings, of "Approval date" metadata is selected in as to be sorted, the access to the view fails
AGT-3326		When sending a workflow to document to obsolete with a bad extended metadata configuration it gets stuck in a running state.
AGT-3327		Draft workflow does not contain a Compensation Handler
AGT-3328		Final workflow does not contain a Compensation Handlers
AGT-3329		Document's properties modifications: "Save and Check-in" button saves the changes but does not check-in the document
AGT-3330		Document's properties: if artifact modified, "Artifact properties" tab is not updated automatically
AGT-3331		Document's properties: if artifact modified and DocumentDate is expected in the new artifact (but wasn't in the old one), even if the date is entered, an error is raised